



The Talking People Travel Phrasebook

Dedicated to my students and to people who love learning
2016, 2017

- ❖ I have gathered useful language for different kinds of situations so that you can get by whether you are traveling/travelling or you live in a tourist destination.
- ❖ Each podcast episode will be about a different situation. I will give my functional translation of the sentence in Spanish and then say the sentence in English, so you can practice functional translation after you have heard the episode a few times! I'm using the checklist format so that you can tick the ones you mastered saying!
- ❖ Feel free to send me more! Type "phrasebook" in the subject line of an email to eoi AT talkingpeople.net

Episode 5: At the hotel

- Welcome! Can I help you? / How may I help you?
- Could you please fill in this form, please? (UK) – fill out (US)
- Can you sign here, please?
- Could I see your passport, please?
- May I see your passport? Thank you
- Can I make a reservation, please?
- I'd like to book a single room for two days.
- Good morning. I have a reservation. My name's ...
- Could you please spell that?
- Are you OK or shall I repeat?
- I'm OK. Thank you / Repeat, please.
- Would you like a single/double room?
- I would like to have a single room for three nights, please.
- I'd like a room with views to the sea.
- I'd like a quiet room, please, with no humming devices!
- This room is too noisy. Please, give me another.
- Can I/we see the room?
- How much is a night?
- How long will you be staying?
- When's/What time is check out?
- When/What time should I check in, then?
- Here's your key / passport.
- Here are your bags.
- What time is breakfast?
- When's the restaurant open? / What are its opening hours?
- Where's the elevator/lift?
- It's over there.
- Your room number is 4-0-8. (408) – 0 = /ou/, not zero (maths)
- Do you need help with your bags?
- Do you have any rooms (with a view to...), please?
- Do you have any rooms with ensuite bathroom?
- Do you allow late arrival / check-in?
- Room 205 needs some extra toilet paper, a pillow and three towels.
- At an extra charge. / Yes, we do. But there would be an extra charge.
- Can we check out later than noon?
- Are there any laundry facilities? / Is there a laundr



- How much is / Can we have an extra (rollaway) bed?
- Could we have an extra blanket?
- Could you please wake me up at ... tomorrow?
- The flush/air-conditioning/light in the bathroom/heating system doesn't work.
- The air-conditioner isn't working. Can you send somebody to my room, please?
- Could you send someone to fix it?
- Are there any designated smoking areas in the hotel?
- Do you allow smoking in rooms?
- Are pets allowed?
- Why aren't children allowed?!
- Do you have wifi/internet access/cable TV?
- Are rooms wheel-chair accessible?
- Is there a tourist information office near here?
- How can we get to ...?
- Can you show me on the map, please?
- Would you please show me on the map?
- Can you call for a taxi, please?
- Can you put it on my bill, please?
- My room's not been made up. Can you send someone as soon as possible, please?
- There isn't any hot water.
- I'd like to settle the mini-bar bill, please. How much would that be?
- The bill, please.
- We'll be checking out early tomorrow. May I have the bill, please?
- Certainly. I'll print it out for you.
- Very kind of you / Thank you very much / Thanks SO much!
- It's been a pleasure having you.
- Certainly (Of course) / No problem / Absolutely (Yes!)
- I'm afraid that is not possible. But you could...
- Would you like me to call the manager?
- Can I speak to the person in charge, please?
- That would be great, thank you. / That'd be great.
- Enjoy your stay / meal / visit / the movie/film / your time here
- Have a nice day / trip / flight / journey / voyage/ meal / time here
- Have a wonderful stay ...

“Do you have” (from US American English today) is often used in international English. “Have you got” comes from British English.

You can send in your useful language for more episodes to eoi AT talkingpeople.net with “Travel phrasebook” in the subject line (very important!)

Another teacher has done some good work here, on this same topic:

<https://www.slideshare.net/joeldaldrich/everyday-english-conversations-at-the-hotel>